



**EXTENDED DEADLINE/ Support to the ECOWAS Commission  
in strengthening the economic and political integration in the ECOWAS  
Training courses in the field of Quality Management (QM ECOWAS)**

### 1. Introduction

In the world of global business, products and services must be safe and conform to certain standards; otherwise it will be difficult to access national and international markets. Compliance with quality standards will only be possible if the private sector is capable to produce according to internationally recognized product and quality standards.

The development of a more positive economic environment will only lead to a growth of intraregional trade, if enterprises are able to produce tradable goods. Therefore, the GIZ/ECOWAS project “Support to the ECOWAS Commission” fosters the private sector to meet the challenges of national and international competition and to produce according to quality standards. A QM training is offered to export oriented enterprises and their QM executives (optional: including also representatives of chambers and associations) in ECOWAS region. Their executives will take part in two training courses, first the Quality Management Representative and afterwards the Quality Manager. After the training and the return of the employees, the enterprises will be enabled to improve their internal quality management systems (QMS) and to produce / process competitive quality products. So, they will function as best practice examples in the agribusiness field. The trainings will be organized in a selected ECOWAS member state and will be hold in English/ French language.

### 2. Concept

#### Objectives

Enterprises are supported to

- Improve their QMS
- Monitor them continually
- Qualify their production process for selected appropriate tradable products in the field of agribusiness, like i.e. mangos, cashew nuts, and coffee.

#### Contents

- Quality assurance, quality management and international standards

#### Target Group

- Executives from enterprises and business support bodies (i.e. chambers and associations)

#### Possible Results

- An improved quality management system, less complaints, more product safety, access to new regional / international markets

### 3. Contents

The 2 courses for the Quality Management Representative and Quality Manager have a modular structure, combine a mix of face to face training with e-coaching phases, building up on each other and lead to a specific, internationally certified qualification in the field of QMS.

The courses cover the following areas

**Overall Quality Management Topics**

- Quality-management standards ISO 9000 - 9004; ISO 19011; ISO 17025, TS 16949,
- Quality-management tools and techniques (FMEA, QFD, SPC)
- Industry- and business-specific implementation characteristics
- Environmental-management standards (ISO 14001)/integrated management systems

**Specific certified Quality Management Training Courses**

- Training as internal Quality Management Representative (QMR)
- Training as a certified Quality Manager
- *Training as IRCA (International Register of Certified Auditors) Auditor (possibly 2015/ 2016)*

**4. Program Notification**

Program notification by ECOWAS Commission in all member states, application phase ends ~~12.06.2015!~~

**Extended to 24.07.2015!**

**5. Time Table**

2015

Training



**6. Applications**

**Deadline for Applications: ~~12.06.2015~~ Extended to 24.07.2015!**

Please send your application to the ECOWAS Commission Directorate Industry:

[industry@ecowas.int](mailto:industry@ecowas.int)